

Delton Station
45 Miller Drive
Wisconsin Dells, WI
608-254-2159

Dells Station
919 Bowman Road
Wisconsin Dells, WI
608-253-2808

Dells-Delton EMS Student Information

Operations:

We have two stations; one is located in Lake Delton and the other is in downtown Wisconsin Dells. During the week we staff three trucks: Two at one station and the third at the opposite station. The fly car located at the Delton station is staffed by our Captains who are our most experienced Paramedics. The Captains respond to every call.

We have 13 full-time employees and approximately 40 part-time employees. Our full-time employees work 24 hours shifts. Our Captains also work 24 hour shifts, however, they have a different rotation than our other full-time staff. All shifts run from 0700 hrs. – 0700 hrs.

We have two dispatch centers: Sauk County and Kilbourn Fire. This means we have two different tones when dispatched. You will quickly be able to distinguish between the two with some help. All calls dispatched by Sauk County are taken by the Lake Delton station if there is a crew in house and all calls dispatched by Kilbourn Fire are taken from the Dells station if there is a crew in house.

Daily Routine:

We start out the day at 0700 hrs. with our daily chores, rig checks, and washing the trucks. We also have daily training in the morning with the exception of Sundays and every other Friday when we have either a staff meeting or monthly training. Depending on the crew, most will use the business hours to do projects or run errands. Generally around four o'clock is when everyone has their own time to relax.

Your shift:

If you are unsure which station you are to report to please call the Delton station by 8 p.m. the day before your shift for a station assignment. The number is listed above under the Delton Station. When you arrive, park in front of the building at the Dells station. Knock loudly on the front door or call the station and someone will let you inside. At the Delton station park on the right side if you are facing the building or the EMS entrance (opposite the garage end).

You will want to bring your own bedding as well as money and/or food (if you are staying for a 24 hr shift). Some crews bring food for the day while others do not. We recommend bringing enough meals to last you your entire shift. If the crew you are assigned to decides to go out to eat you are more than welcome to get a meal with them.

You will be paired with a qualified preceptor on one of the three ambulances. The crews generally will rotate calls based on a number of different variables. Your crew will work with you to let you know when you are next up for a call. In the event that we do not have a qualified preceptor to pair you with you may be in the fly car with our Captain. This means you will be going on **EVERY** call. In either case let your preceptor know what level student you are, what you're comfortable with, what you need work on, and what skills you still need to complete so they can get a good idea on what to help you with. Although we will do what

we can to allow you to get skills you need, please refrain from turning down skills that are offered to you because you have completed the required amount.

What we expect from you:

- Be on time for your shift..... If you're going to be late call the station and let them know.
- Be in the proper school uniform.
- We don't expect you to help with the daily chores, but if you want to feel free to jump in.
- Familiarize yourself with our trucks, bags, and equipment. If you don't know where a piece of equipment is you may not be able to use it.
- We advise that you go through out protocol book so that you know what we are allowed to do. The Protocol books are located near the mailboxes at both stations and there is a copy in every truck. Just ask for one if you can't find them.
- Make sure you ask your preceptor for a jacket to wear on calls if needed.
- **PHONES MUST BE ON SILENT OR VIBRATE. NO EXCEPTIONS.**
- You are expected to wear your seatbelt while the ambulance is in motion without a patient and when situations allow if you have a patient in back.
- Be polite to staff members and patients.
- Use the restroom before calls.
- We expect that you get up for all calls, even in the middle of the night. Be sure to ask your preceptor if you are up next for a call before you or your preceptor goes to bed. Not everyone will think to wake you up! If you are unsure, wake up and find out if your preceptor will be on the call.
- We expect you to keep busy throughout the day with studying or helping around the station.
- We have manikin's and training supplies at both stations that you are welcome to use.
- We have a Wii at our Dells station... we ask that you not use it unless the crew is and they ask you to join in.
- Smoking is only allowed outside. You are not allowed to have chew while in any department vehicle or while on a call. The Delton station is tobacco free so no chew indoors.

DO NOT:

- Have chew in your mouth on a call or in any of the vehicles
- Use the work out room (it's a liability for us, sorry!)
- Use your cell phone on a call. This means texting someone or talking to someone on the phone.
- **ABSOLUTELY NO PICTURE TAKING WITH ANY DEVICE**
- Make any post on Facebook, Twitter, or any other form of social media while on shift

If a problem arises with any of our students your preceptor will contact the on duty Captain. Punishment can range from a verbal warning to the loss of your privilege to do ride time at Dells-Delton EMS.

If you have an issue with your preceptor or any other department members please contact the on duty Captain or the Director.

I understand that violations of the Dells Delton EMS Student Information Sheet could result in my being asked not to return.

Student Name: _____

Print

Signature

Date

Witness Name: _____

Print

Signature

Date